



FAQs

How will B2B Industrial Packaging's acquisition of Rapid-Pac affect me?

1. Will I still have the same account representative?

The Rapid-Pac management team as well as the manufacturing support staff is staying on.

2. How will I contact my account representative?

You can call account reps at the same numbers you always have. They have also retained their cell phone numbers, email addresses, and individual fax numbers.

3. Will Rapid Pac's primary phone numbers remain the same?

The existing toll-free number: 888-778-0873 and central fax: 630-584-1009 will remain the same.

4. Will B2B Industrial Packaging be using the Rapid-Pac facilities?

Yes, the St. Charles facility will remain open and continue operating as it always has.

5. Will the line of available products change?

There will only be positive changes- a wider offering of quality packaging products that will improve and simplify the buying process.

6. How will this affect the service I receive?

You will continue to receive the excellent service you've come to expect, and will benefit from larger inventory levels and an expanded tool repair center.

7. How is this acquisition going to benefit me?

The bottom line is that you'll still enjoy the great Rapid-Pac qualities such as friendly, knowledgeable sales people you can trust. Plus you'll be able to take advantage of a larger support staff, greater product availability, and all of the other benefits that come from working with one of the most respected packaging companies in the United States.

Please remit payment to:

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